

**UNITED STATES
SECURITIES AND EXCHANGE COMMISSION**
Washington, D.C. 20549

FORM 8-K

CURRENT REPORT
Pursuant to Section 13 or 15(d)
of the Securities Exchange Act of 1934
Date of Report (Date of earliest event reported): January 10, 2025

HEALTH CATALYST, INC.
(Exact name of registrant as specified in its charter)

Delaware
(State or other jurisdiction of
incorporation)

001-38993
(Commission File Number)

45-3337483
(IRS Employer
Identification No.)

10897 South River Front Parkway #300
South Jordan, UT 84095
(Address of principal executive offices, including zip code)

(801) 708-6800
(Registrant's telephone number, including area code)

Not Applicable
(Former name or former address, if changed since last report)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

- Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
- Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities registered pursuant to Section 12(b) of the Act:

Title of each class
Common Stock, par value \$0.001 per share

Trading Symbol(s)
HCAT

Name of exchange on which registered
The Nasdaq Global Select Market

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).
Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Item 1.01 Entry into a Material Definitive Agreement.

On January 10, 2025, Health Catalyst, Inc. (the “Company”) entered into an Agreement and Plan of Merger (the “Merger Agreement”) with Traverse Merger Sub I, Inc., a Delaware corporation and direct wholly owned subsidiary of the Company (“MergerSub I”), Traverse Merger Sub II, LLC, a Delaware limited liability company and direct wholly owned subsidiary of the Company (“MergerSub II”), Upfront Healthcare, Inc., a Delaware corporation (“Upfront”), and WT Representative LLC, solely in its capacity as the representative of the Upfront indemnifying parties.

Pursuant to the terms of the Merger Agreement, MergerSub I will merge with and into Upfront (the “First Merger”), and upon consummation of the First Merger, MergerSub I will cease to exist and Upfront will be the surviving corporation of the First Merger and become a wholly owned subsidiary of the Company. The surviving corporation of the First Merger will then merge with and into MergerSub II, which will continue to exist as a wholly owned direct subsidiary of the Company. Upon consummation (the “Closing”) of the transactions contemplated by the Merger Agreement (the “Mergers”), all outstanding shares of Upfront capital stock, warrants and options to purchase Upfront capital stock will be cancelled in exchange for the right to receive: (i) consideration of approximately \$86 million, net of cash on hand (“Closing Consideration”), subject to customary transaction adjustments set forth in the Merger Agreement, and (ii) potential additional aggregate consideration of approximately \$33.4 million (the “Earn-Out”) subject to the achievement of certain earn-out performance targets measured as of December 31, 2026 (the “Measurement Date”). Closing Consideration will consist of approximately \$41.5 million of cash, net of cash on hand, and approximately 5,753,814 shares (“Closing Stock Consideration”) of newly issued shares of the Company’s common stock, par value \$0.001 per share (“Common Stock”). If achieved, any Earn-Out will be comprised of 37.5% cash and 62.5% shares of Common Stock (such shares of Common Stock, together with the Closing Stock Consideration, the “Stock Consideration”), with the maximum Earn-Out resulting in the payment of approximately \$12.5 million in cash and approximately 2,699,121 shares of Common Stock. Notwithstanding the foregoing, any unaccredited stockholders holding shares of Upfront capital stock and unaccredited optionholders holding Upfront options shall receive cash in lieu of Stock Consideration. Any Earn-Out, if the relevant performance targets are achieved, will be issued and paid after the Measurement Date. The number of shares of Common Stock to be issued as Stock Consideration will be valued at the closing reference price of \$7.734, which is equal to the average trading price of the Common Stock on the Nasdaq Global Select Market for the 35 consecutive trading day period ended January 8, 2025.

The Merger Agreement contains customary representations, warranties and covenants by the Company and Upfront. A portion of the aggregate consideration will be held back by the Company to secure the indemnification obligations of the Upfront securityholders. The Closing is subject to customary closing conditions, including, but not limited to, (a) receipt by Upfront of the requisite approval of Upfront stockholders and (b) the receipt of specified regulatory approvals and the expiration or termination of applicable waiting periods, including the expiration or termination of the applicable waiting period under the Hart-Scott Rodino Antitrust Improvements Act of 1976, as amended. The Closing is expected to occur during the Company’s quarter ending March 31, 2025.

The issuance of shares of Common Stock as Stock Consideration will be made in accordance with the terms and subject to the conditions set forth in the Merger Agreement and in reliance on the private offering exemption of Section 4(a)(2) of the Securities Act of 1933, as amended, and/or the private offering safe harbor provision of Rule 506 of Regulation D promulgated thereunder. The issuance and sale is not being conducted in connection with a public offering, and no public solicitation or advertisement will be made or relied upon in connection with the issuance of the shares.

The Merger Agreement provides customary termination rights, including, but not limited to, (a) both parties may terminate the Merger Agreement by mutual written consent, (b) either the Company or Upfront may terminate the Merger Agreement if, among other events, (i) the First Merger has not occurred on or before February 25, 2025, (ii) there is an order or any other action preliminarily or permanently enjoining or otherwise prohibiting the consummation of the Merger, or (iii) the other party breaches any of its representations, warranties, or covenants in the Merger Agreement, and such breach is not cured within 20 business days of written notice of such breach, such that closing conditions related thereto cannot be satisfied; and (c) the Company may terminate the Merger Agreement if any event has occurred or circumstance exists on or before the Closing that has had or can reasonably be expected to have a Material Adverse Effect (as defined in the Merger Agreement) on Upfront.

The foregoing summary of the Merger Agreement and the transactions contemplated thereby do not purport to be complete and is subject to, and qualified in its entirety by, the full text of the Merger Agreement, which will be filed as an exhibit to the Company’s Annual Report on Form 10-K for the year ended December 31, 2024.

Item 3.02 Unregistered Sales of Equity Securities.

The information set forth in Item 1.01 of this Current Report on Form 8-K is incorporated by reference into this Item 3.02.

Item 7.01 Regulation FD Disclosure.

On January 13, 2025, the Company issued a press release regarding its entry into the Merger Agreement (“Press Release”). A copy of the Press Release is furnished herewith as Exhibit 99.1 and is incorporated herein by reference.

The information being furnished pursuant to this Item 7.01 shall not be deemed “filed” for any purpose, including for the purposes of Section 18 of the Exchange Act of 1934, as amended, or otherwise subject to the liabilities of that section. Such information shall not be incorporated by reference into any filing of the Company, whether made before or after the date hereof, regardless of any general incorporation language in such filing.

Item 8.01 Other Events.

On January 13, 2025, the Company published its J.P. Morgan 2025 Healthcare Conference presentation (“Presentation”) on its investor relations website (<https://ir.healthcatalyst.com/>), including certain preliminary estimated 2024 results and forward-looking commentary (“Excerpt”). Copies of the Presentation and Excerpt are filed herewith as Exhibits 99.2 and 99.3, respectively, and are incorporated herein by reference.

Forward-Looking Statements

This Current Report on Form 8-K contains “forward-looking statements” within the meaning of the Private Securities Litigation Reform Act of 1995, including statements regarding the expected completion of the transactions contemplated by the Merger Agreement and the time frame in which this will occur as well as information related to the Company’s preliminary estimated 2024 results and forward-looking commentary. Any forward-looking statements contained in this Current Report on Form 8-K are based upon the Company’s historical performance and its current plans, estimates, and expectations, and are not a representation that such plans, estimates, or expectations will be achieved. These forward-looking statements represent the Company’s expectations as of the date of this Current Report on Form 8-K, and involve risks, uncertainties, and assumptions. The actual results may differ materially from those anticipated in the forward-looking statements as a result of numerous factors, many of which are beyond the control of the Company, including the anticipated Closing and related transactions described herein, the time frame of the Closing, failure to obtain regulatory approval with respect to the Mergers, the failure of other conditions to Closing not being satisfied, the potential impact on the business of Upfront due to the announcement of the Mergers, the occurrence of any event, change or other circumstances that could give rise to the termination of the Merger Agreement, changes under the Company’s financial performance, including expectations regarding its results of operations, unexpected or otherwise unplanned events, and the risks and uncertainties disclosed in the Company’s reports filed from time to time with the Securities and Exchange Commission, including its most recent Form 10-K and any subsequent filings on Forms 10-Q or 8-K, available at www.sec.gov. Except as required by law, the Company does not intend to update any forward-looking statement contained in this Current Report on Form 8-K to reflect events or circumstances arising after the date hereof.

Item 9.01. Financial Statements and Exhibits**(d) Exhibits.**

<u>Exhibit No.</u>	<u>Description</u>
99.1	Press Release
99.2	Presentation
99.3	Excerpt
104	Cover page Interactive Data File (embedded within the Inline XBRL document)

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

HEALTH CATALYST, INC.

Date: January 13, 2025

By: _____ /s/ Jason Alger
Jason Alger
Chief Financial Officer



Health Catalyst Signs Definitive Agreement to Acquire Upfront Healthcare Services

SALT LAKE CITY, UT, January 13, 2025 — Health Catalyst, Inc. ("Health Catalyst," Nasdaq: HCAT), a leading provider of data and analytics technology and services to healthcare organizations, today announced it has signed a definitive agreement to acquire Upfront Healthcare Services, Inc. ("Upfront"), a next-generation patient engagement platform provider. Health Catalyst anticipates the acquisition will close in the first quarter of 2025.

Upfront provides a comprehensive patient engagement and access platform and an analytics solution for healthcare providers, provider groups, and payers. A KLAS Research category leader, Upfront's robust patient acquisition solutions enable healthcare organizations to improve patient engagement by leveraging hyper-personalized experiences.

The combination of Upfront's patient acquisition and scheduling expertise with Health Catalyst's current robust patient engagement portfolio is expected to strengthen the patient experience foundation set by Twistle Patient Engagement by Health Catalyst™ and the Lumeon by Health Catalyst™ Care Orchestration platform, which both help patients stay informed throughout the care process.

The closing of the acquisition is anticipated to enhance Health Catalyst's portfolio in the focus areas of Clinical Improvement and Ambulatory Operations and help clients to engage, guide, and motivate patients from their first interaction and across the continuum of care.

Health Catalyst also looks forward to integrating Upfront's technology in its offerings, as Upfront's technology analyzes clinical, sociodemographic, and patient-reported data to digitally guide patients to the care they need, helping care providers reengage patients, promote appointment attendance, streamline scheduling and referrals, and improve care transitions.

Bolstered by the data foundation and deep analytical insights provided by Health Catalyst Ignite™ Data and Analytics, the combination of Upfront's technology and Health Catalyst Ignite™ will aim to help healthcare clients provide their patients get the best possible care.

"We are excited to welcome the Upfront team and combine our mission-driven mindsets and patient experience capabilities. Guided by our commitment to igniting data-informed healthcare improvement with patient experience as a top priority, we are positioned to provide meaningful support to our clients for the patient care journey," said Health Catalyst CEO Dan Burton. "Fostering improved patient engagement and satisfaction is critical, and by adding Upfront to Health Catalyst's existing portfolio, we can better support our clients in their efforts to optimize access, improve care transitions, and close care gaps."

"We're thrilled to join the Health Catalyst family," said Ben Albert, CEO and co-founder at Upfront. "By combining Upfront's capabilities with Health Catalyst Ignite™ we aim to better serve healthcare organizations in transforming the patient experience by proactively guiding patients through the right type of communication, integrated across the system so that access and appointment booking is frictionless and easy."

Health Catalyst plans to fund the transaction with a mix of cash and stock. Additional details regarding the acquisition were included in Health Catalyst's Form 8-K filed with the Securities and Exchange Commission ("SEC") on January 13, 2025.

About Health Catalyst

Health Catalyst (Nasdaq: HCAT) is a leading provider of data and analytics technology and services that ignite smarter healthcare, lighting the path to measurable clinical, financial, and operational improvement. More than 1,000 organizations worldwide rely on Health Catalyst's offerings, including our cloud-based technology ecosystem Health Catalyst Ignite™, AI-enabled data and analytics solutions, and expert services to drive meaningful outcomes across hundreds of millions of patient records. Powered by high-value data, standardized measures and registries, and deep healthcare domain expertise, Ignite helps organizations transform complex information into actionable insights. Backed by a multi-decade mission and a proven track record of delivering billions of dollars in measurable results, Health Catalyst continues to serve as the catalyst for massive, measurable, data-informed healthcare improvement and innovation.

About Upfront Healthcare

Upfront is a mission-driven healthcare company delivering tangible outcomes to leading healthcare systems and provider groups. Its patient engagement and access platform makes each patient feel seen, guiding their care experience through personalized outreach. The backbone of the Upfront experience is its data engine, which analyzes clinical, sociodemographic, and patient-reported data. These insights, along with its advanced psychographic segmentation model, allow Upfront to individually activate patients to get the care they need while building a meaningful relationship between the patient and their health system. Upfront is rooted in partnership, leveraging best-in-class healthcare expertise to maximize the impact of technology and deliver a next-generation patient experience.

Forward-Looking Statements

This release contains forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended, and the Private Securities Litigation Reform Act of 1995, as amended. These forward-looking statements include statements regarding Health Catalyst's ability to close and the timing of the closing of the acquisition of Upfront, its integration with Health Catalyst, and the benefits derived therefrom. Forward-looking statements are subject to risks and uncertainties and are based on potentially inaccurate assumptions that could cause actual results to differ materially from those expected or implied by the forward-looking statements. Actual results may differ materially from the results predicted, and reported results should not be considered as an indication of future performance.

Important risks and uncertainties that could cause actual results to differ materially from Health Catalyst's expectations, plans and prospects, including the benefits that will be derived from this transaction, include without limitation, conditions to closing the transaction not being satisfied, the risk of adverse and unpredictable macro-economic conditions, the potential impact on the business of Upfront due to the announcement of the transaction, and our ability to integrate Upfront into Health Catalyst's portfolio. For a detailed discussion of the risk factors that could affect Health Catalyst's actual results, please refer to the risk factors identified in Health Catalyst's SEC reports, including, but not limited to, the Quarterly Report on Form 10-Q for the fiscal quarter ended September 30, 2024, filed with the SEC on November 6, 2024 and the Annual Report on Form 10-K for the year ended December 31, 2023, filed with the SEC on February 22, 2024. All information provided in this release and in the attachments is as of the date hereof, and Health Catalyst undertakes no duty to update or revise this information unless required by law.

Health Catalyst Media Contact:

Amanda Flanders
SVP, Marketing and Communications
media@healthcatalyst.com



Overview Presentation

January 2025

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Disclaimer

This presentation and the accompanying oral presentation, if any, contain forward-looking statements. All statements other than statements of historical fact contained in this presentation, including statements as to future results of operations and financial position, planned products and services, business strategy and plans, objectives of management for future operations of Health Catalyst, Inc. and its subsidiaries ("Health Catalyst" or the "Company"), market size and growth opportunities, competitive position and technological and market trends, are forward-looking statements. In some cases, you can identify forward-looking statements by terms such as "expect," "plan," "anticipate," "intend," "target," "project," "predicts," "shall," "potential," "explore" or "continues" or the negative of these terms or other similar words. You are urged not to place undue reliance on these forward-looking statements, which speak only as of the date of this presentation. The Company assumes no obligation to update any forward-looking statements or any other information included in this presentation after the date of this presentation, except as required by law.

The forward-looking statements contained in this presentation and the accompanying oral presentation are subject to known and unknown risks, uncertainties, assumptions and other factors that may cause actual results or outcomes to be materially different from any future results or outcomes expressed or implied by the forward-looking statements. These risks, uncertainties, assumptions and other factors include, but are not limited to, (i) changes in laws and regulations applicable to the Company's business model; (ii) changes in market or industry conditions, regulatory environment, and receptivity to the Company's technology and services; (iii) results of litigation or a security incident; (iv) the loss of one or more key clients or partners; (v) the impact of the challenging macroeconomic environment (including high inflationary and/or high interest rate environments) on the Company's business and results of operations; (vi) the use of proceeds from the loans under the Company's credit facility, availability of the delayed draw facility and the Company's ability to refinance existing indebtedness; (vii) changes to the Company's abilities to recruit and retain qualified team members, and (viii) conditions to closing the acquisition of Upfront Healthcare Services, Inc. ("Upfront") not being satisfied, the potential impact on the business of Upfront Healthcare due to the announcement of the acquisition, and our ability to integrate Upfront Healthcare into our portfolio. These risks and uncertainties may also include those described under the heading "Risk Factors" and elsewhere in the Company's most recent Annual Report on Form 10-K and Quarterly Report on Form 10-Q on file with the Securities and Exchange Commission (the "SEC") and the Company's other filings with the SEC. Moreover, the Company operates in a very competitive and rapidly changing environment, and new risks may emerge from time to time. It is not possible for the Company to predict all risks, nor can the Company assess the impact of all factors on the Company's business or the extent to which any factor, or combination of factors, may cause actual results or outcomes to differ materially from those contained in any forward-looking statements the Company may make.

In addition to the Company's GAAP financial information, this presentation may include certain non-GAAP financial measures. These non-GAAP financial measures are not meant as a substitute for GAAP financial measures, but are included solely for informational comparative purposes. The non-GAAP measures have limitations as analytical tools and you should not consider them in isolation or as a substitute for the most directly comparable financial measures prepared in accordance with GAAP. There are a number of limitations related to the use of these non-GAAP financial measures versus their nearest GAAP equivalents. Other companies, including companies in Health Catalyst's industry, may calculate non-GAAP financial measures differently or may use other measures to evaluate their performance, all of which could reduce the usefulness of the Company's non-GAAP financial measures as tools for comparison. Reconciliations of GAAP to non-GAAP amounts for the periods presented are provided in schedules accompanying this presentation and should be considered together with the Company's audited and unaudited financial statements included in the Company's most recent Annual Report on Form 10-K and Quarterly Report on Form 10-Q on file with the SEC.

This presentation also includes select preliminary unaudited financial results for the fourth quarter and year ended December 31, 2024. We have not completed the preparation of our consolidated financial statements for the fourth quarter or fiscal year of 2024. The select preliminary unaudited financial results presented herein for the fourth quarter and year ended December 31, 2024 are inherently uncertain and subject to change as we complete preparation of our consolidated financial statements for the year ended December 31, 2024. We are in the process of completing our customary year-end close and review procedures as of and for the fourth quarter and year ended December 31, 2024, and there can be no assurance that final results for these periods will not differ from these estimates. During the course of the preparation of our consolidated financial statements and related notes as of and for the year ended December 31, 2024, we or our independent registered public accountants may identify items that could cause final reported results to be materially different from the preliminary unaudited financial estimates presented herein.

This presentation also contains estimates and other statistical data made by independent parties and by the Company relating to market size and growth and other industry data. These data involve a number of assumptions and limitations, and you are cautioned not to give undue weight to such estimates. The Company has not independently verified the statistical and other industry data generated by independent parties and contained in this presentation and, accordingly, it cannot guarantee their accuracy or completeness. In addition, projections, assumptions and estimates of its future performance and the future performance of the markets in which it competes are necessarily subject to a high degree of uncertainty and risk due to a variety of factors. These and other factors could cause results or outcomes to differ materially from those expressed in the estimates made by the independent parties and by Health Catalyst. The Company's growth and financial targets included herein are based upon the Company's historical performance and its current plans, estimates, and expectations, and are not a representation that such plans, estimates, or expectations will be achieved.

This presentation shall not constitute an offer to sell or the solicitation of an offer to buy any securities, nor shall there be any sale of any securities in any state or jurisdiction in which such offer, solicitation or sale would be unlawful prior to registration or qualification under the securities laws of any such state or jurisdiction.



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Health Catalyst Overview

We are a leading provider of data and analytics technology and services to healthcare organizations

Comprehensive Solution



**Integrate data in a flexible,
open, and scalable
platform**



**Deliver insights on how to
measurably improve**



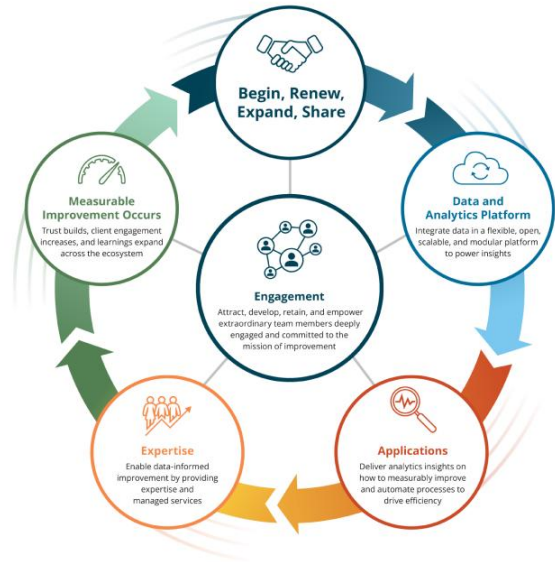
**Enable and accelerate data-
informed improvement**

Our clients, which are primarily healthcare providers, use our Solution to manage their data, derive analytical insights to operate their organizations, and produce measurable clinical, financial, and operational improvements



Our mission is to **be the catalyst** for massive, measurable, data-informed healthcare **improvement**

Our **flywheel** represents **how** we accomplish our mission with each client—**our company strategy**.



Investment Highlights

	<p>Recognized industry leader in healthcare data & analytics</p>	<p>~\$1T WASTE⁽¹⁾</p> <p>\$8B TAM</p>
<p>Comprehensive solution: data platform, applications & services expertise</p>	<p>>300 DATA SOURCES</p> <p>Up to 100 TBs / CLIENT</p> <p>12 APP SUITES + LIBRARY</p> <p>>1,000 ANALYTICS & DOMAIN EXPERTS</p>	
<p>Measurable clinical, financial & operational improvements</p>	<p>\$2.2B IMPROVEMENTS</p> <p>365+ CLIENT CASE STUDIES</p> <p>6/YR → 25/YR</p>	
<p>Excellence in team member engagement</p>	<p>94th-99th PERCENTILE ENGAGEMENT⁽²⁾</p> <p>110 BEST PLACE TO WORK AWARDS</p>	
<p>Attractive operating model and long-term targets</p>	<p>>90% RECURRING REVENUE⁽³⁾</p> <p>100%-112% DOLLAR-BASED RETENTION RATE⁽⁴⁾</p> <p>~\$39M 2025 ADJ. EBITDA TARGET⁽⁵⁾ <i>Anticipate 2025 Tech BU: 'Rule of 30'</i></p> <p>~\$500M/~\$100M 2028 REVENUE/ADJ. EBITDA TARGET⁽⁵⁾ <i>Anticipate 2028 HCAT: 'Rule of 30' Tech BU: 'Rule of 40'</i></p>	

(1) According to estimates in 2018. Research estimates 29% of U.S. healthcare spending is wasteful in nature, implying approximately \$1 trillion of waste amongst \$3.8 trillion of total healthcare expenditure in 2019.
 (2) As of December 2024.
 (3) In 2023.
 (4) Overall range from 2017 - 2024 for Platform Clients, as further defined in our Form 10-K (e.g., excludes clients acquired in Medicity, Able Health, Healthfinch, Vitalware, Teladoc, KPI Hinge, ARMAUS, ERS, Cerner, Lumson and Intraprise acquisitions and other App Clients).
 (5) See "GAAP to Non-GAAP Reconciliation: Adjusted EBITDA" for more information about Adjusted EBITDA, including the limitations of Adjusted EBITDA. We have not provided forward-looking guidance for net loss, the most directly comparable GAAP measure, to Adjusted EBITDA, and therefore have not reconciled guidance for Adjusted EBITDA to net loss, because there are items that may impact net loss, including stock-based compensation, that are not within our control or cannot be reasonably forecasted.

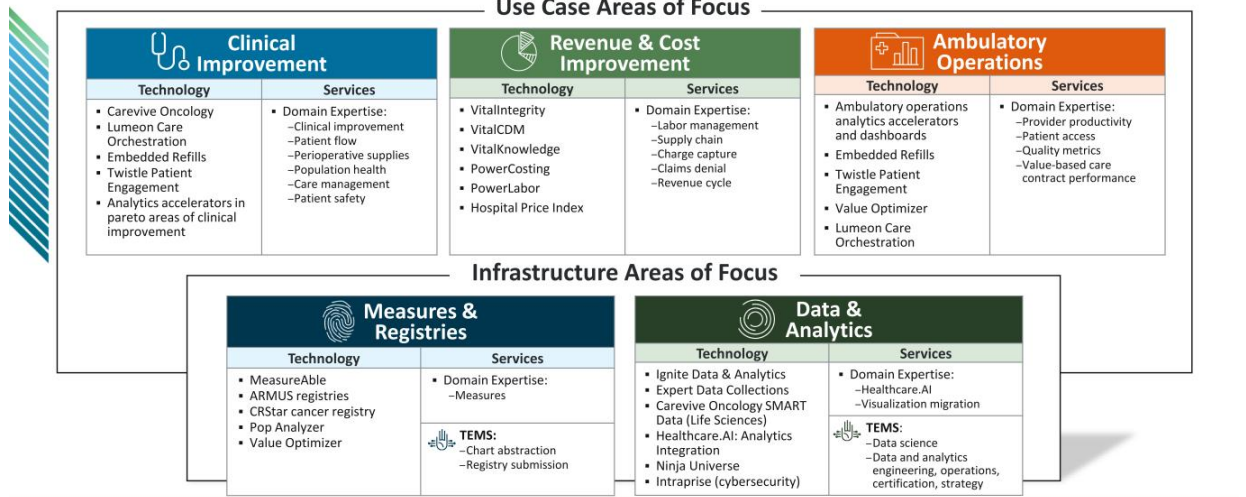
Broad Client Base Across the Healthcare Delivery Ecosystem

>1,000 platform & app clients⁽¹⁾ include academic medical centers, integrated delivery networks, community hospitals, large physician practices, ACOs, health information exchanges, health insurers, and other risk-bearing entities



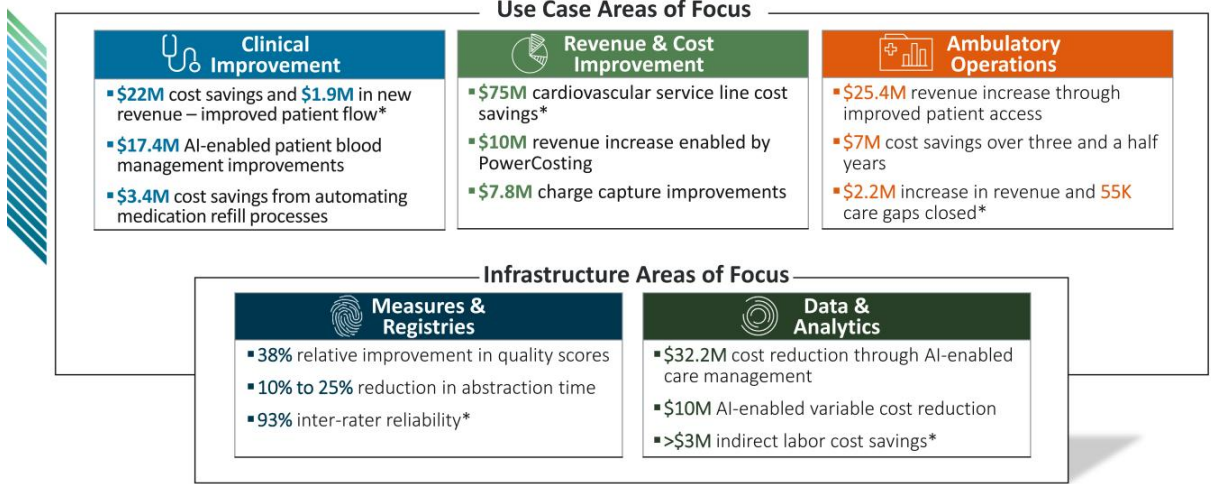
Health Catalyst Solutions for Data-informed Improvement

Simplify and focus on five core areas of differentiated client value. With every client and across every solution, ensure that consistent, measurable improvement goals are set, achieved, and communicated regularly

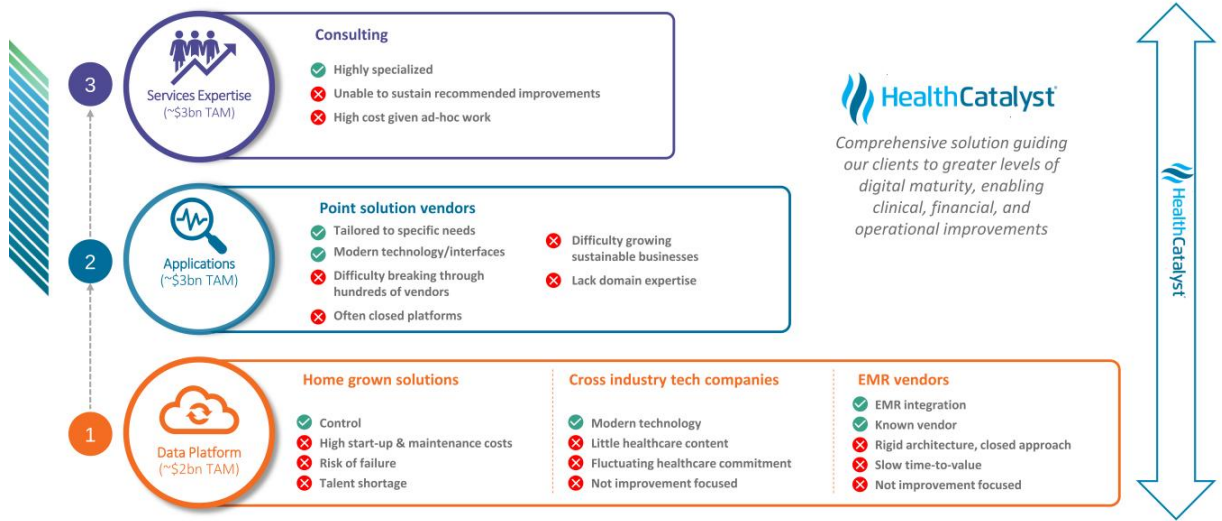


Measurable Data-Informed Improvement for Focus Areas

Examples of client improvements from all five areas of focus

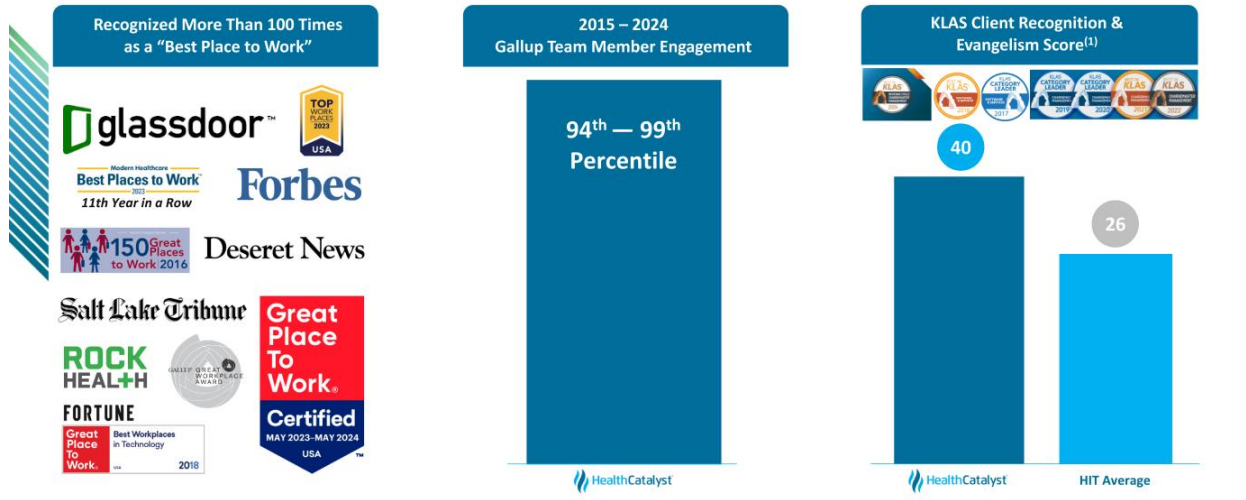


Highly Differentiated, Comprehensive Solution



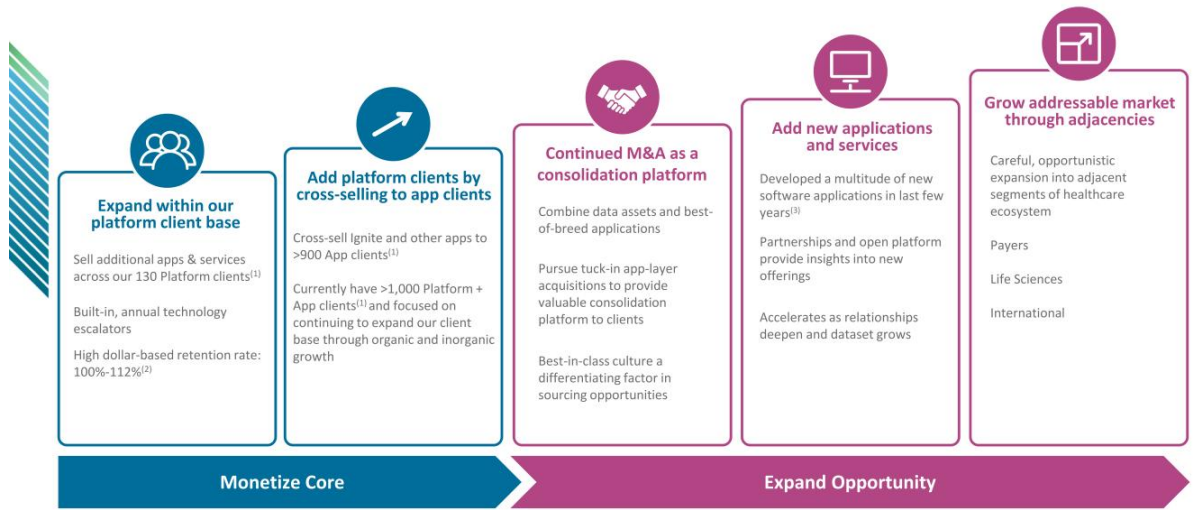
Excellence in Team Member & Client Engagement

Our highly-engaged team members enable strong client engagement, renewal & expansion



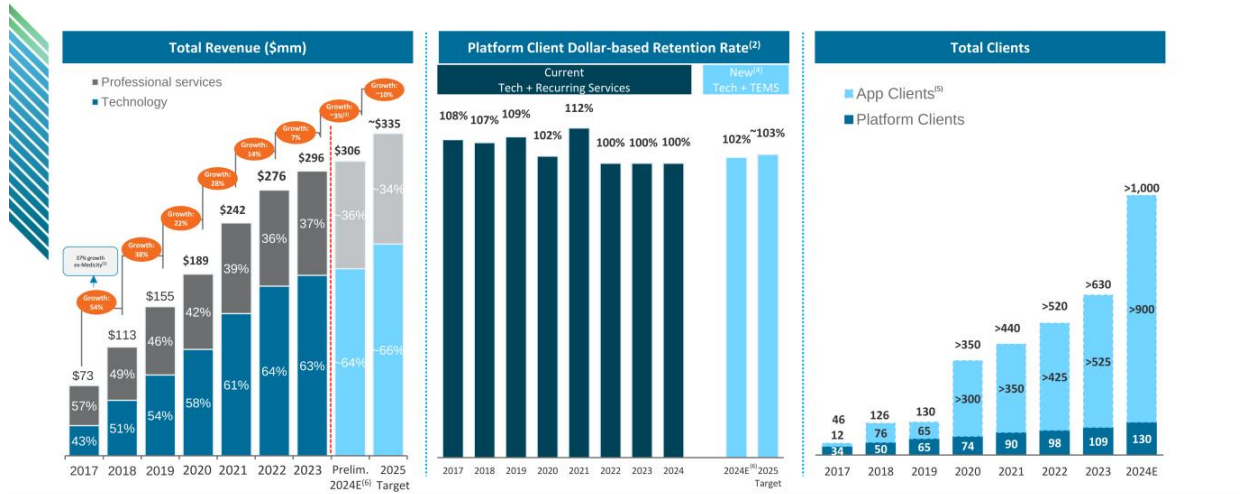
(1) Similar to a net promoter score, as of December 31, 2023. Overall evangelism score is an average of each Health Catalyst solution's average evangelism scores.

Multiple Strategic Levers to Drive Durable, Long-Term Growth



(1) As of December 31, 2024.
 (2) Overall range from 2017 - 2024 for Platform Clients, as further defined in our Form 10-K (e.g., excludes clients acquired in Medicity, Able Health, Healthfinch, Vitalware, Twistle, KPI Ninja, ARMLUS, ERS, Carevive, Lumeon and Intraprise acquisitions and other App Clients).
 (3) Added to this figure via M&A.


Growth Anticipated to Reaccelerate, with Engaged and Rapidly Expanding Client Base Produces a high-growth, predictable, recurring revenue business



© HealthCatalyst.

(1) Excludes impact of Medcity acquisition, which occurred on June 29, 2019.
 (2) We calculate our dollar-based retention rate as of a period end by starting with the sum of the Annual Recurring Revenue (ARR) from all Platform clients as of the date 12 months prior to such period end (prior period ARR). We then calculate the sum of the ARR from these same clients as of the current period end (current period ARR).
 (3) Represents the mid-point of the range provided on slide 12.
 (4) 2023 excludes Post-TCO engagements such as Ambulatory Operations.
 (5) Most majority of App clients were acquired via acquisitions.
 (6) Preliminary unaudited financial results are inherently uncertain and subject to change as we complete preparation of our consolidated financial statements for the year ended December 31, 2024. During the course of the preparation of our consolidated financial statements and related notes as of and for the year ended December 31, 2024, we do not anticipate to identify items that could cause our reported results to be materially different from the preliminary unaudited financial statements presented herein.
 Note (a): These targets comprise the HealthCatalyst will continue to be opportunistic with lock-in acquisitions, with a primary focus on technology. We expect these lock-in acquisitions to benefit annual revenue growth on a pro forma basis.

Preliminary Results⁽¹⁾ & Forward-Looking Targets⁽²⁾

 <p style="text-align: center;">2024 Preliminary Results</p>	<p>Q4 Financials</p> <ul style="list-style-type: none"> Revenue of \$78.75M to \$79.75M (+6%), in prior range, but with a few minor project delays; Tech Revenue of \$50.6M to \$51.6M (+9%) Adj. EBITDA⁽³⁾ of \$7.9M (+480%, 10% Margin), above midpoint of range <p>Full Year Financials</p> <ul style="list-style-type: none"> Revenue of \$305.7M to \$306.7M (+3%), in prior range; Tech Revenue of \$194.0M to \$195.0M (+4%) Adj. EBITDA⁽³⁾ of \$26.1M (+137%, 9% Margin), above midpoint of range; Tech BU Adj. EBITDA of \$25M (13% Margin) <p>Growth Metrics</p> <ul style="list-style-type: none"> Net New Platform Clients⁽⁴⁾: 21 (+91%), with avg. ARR + non-recurring revenue towards the lower end of the range of \$400K to \$1M Number of Platform Clients⁽⁴⁾: 130 (+19%) Number of Platform + App Clients: >1,000 (+>50%) Dollar-Based Retention current definition (Tech + Recurring Services): 100%, which excludes some existing client expansion Dollar-Based Retention updated definition (Tech + TEMS): 102%, which still excludes some existing client expansion
<p style="text-align: center;">2025 Forward-Looking Targets</p>	<ul style="list-style-type: none"> Revenue: ~\$335M (+10%); Tech Revenue: ~\$220M (+13%) Adj. EBITDA⁽³⁾: ~\$39M (+49%, 12% Margin); Tech BU Adj. EBITDA: ~\$38M (+52%, 17% Margin) Net New Platform Clients⁽⁴⁾: ~40 (+90%), with expected ARR + non-recurring revenue to be similar to 2024 results Dollar-Based Retention (Tech + TEMS)⁽⁶⁾: ~103% Tech BU with 'Rule of 30' Profile in 2025
<p style="text-align: center;">Commentary</p>	<ul style="list-style-type: none"> Strategic decision made to exit unprofitable pilot Ambulatory Operations TEMS offering by mid-2025, representing ~\$9M of annual services revenue Signing & anticipated Q1 close of Upfront Healthcare acquisition, strengthening our patient activation offering Upfront Healthcare acquisition is anticipated to contribute ~3% of 2025 revenue depending on close timing and operating plan execution



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(1) Preliminary unaudited financial results are inherently uncertain and subject to change as we complete preparation of our consolidated financial statements for the year ended December 31, 2024. During the course of the preparation of our consolidated financial statements and related notes as of and for the year ended December 31, 2024, we, as our independent registered public accountants may identify items that could cause that reported results to be materially different from the preliminary unaudited financial estimates presented herein.

(2) Certain percentages referenced here represent year-over-year performance and where relevant, when a range is provided, the percentage growth is calculated based on the midpoint of the range.

(3) See 'GAAP' or 'Non-GAAP' Financials: Adjusted EBITDA for more information about Adjusted EBITDA, including the definition of Adjusted EBITDA.

(4) Platform Clients Quarterly referred to as U.S. Subscription Control Module clients and directly or indirectly owned U.S. Platform or Health Catalyst group (as a technology subscriber context). Indirect owners may include platform module components such as Healthcare AI, Play Analytics, RGA, and other platform components.

(5) We have not provided forward-looking guidance for net loss, the most directly comparable GAAP measure, to Adjusted EBITDA, and therefore have not reconciled guidance for Adjusted EBITDA to net loss, because there are items that may impact net loss, including stock-based compensation, that are not within our control or cannot be reasonably forecasted.

(6) Excludes Plix TEMS arrangements such as Ambulatory Operations.

Experienced and Visionary Management Team



Daniel Burton
Chief Executive Officer
and Director
Tenure at Health Catalyst: 14 years



Jason Alger
Chief Financial Officer
Tenure at Health Catalyst: 12 years



Kevin Freeman
Chief Commercial Officer
Tenure at Health Catalyst: 4 years



Leslie Falk
Chief Client Success Officer
Tenure at Health Catalyst: 12 years



Amanda Flanders
SVP, Marketing & Communications
Tenure at Health Catalyst: 10 years



Jason Jones
Chief Analytics and Data Science
Officer
Tenure at Health Catalyst: 6 years



Ben Landry
General Counsel &
Corporate Secretary
Tenure at Health Catalyst: 6 years



Dan LeSueur
Chief Operating Officer
Tenure at Health Catalyst: 13 years



Linda Llewelyn
Chief People Officer
Tenure at Health Catalyst: 12 years



Holly Rimmasch
Chief Clinical Officer and
SVP & GM of Clinical Quality
Tenure at Health Catalyst: 13 years



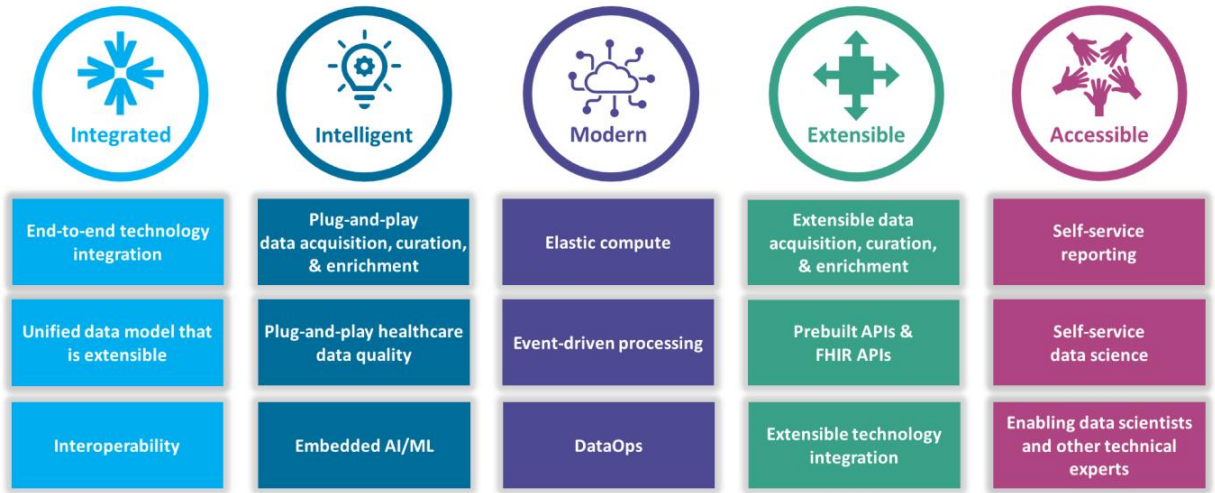
Dave Ross
Chief Technology Officer and
Chief Product Officer
Tenure at Health Catalyst: 4 years



Kyle Salyers
Chief Strategy Officer &
SVP of Corporate Development
Tenure at Health Catalyst: 10 years



Health Catalyst is Deploying its Next-Generation Data Platform: Health Catalyst Ignite



Ignite Ecosystem: Core Tools

IGNITE DATA AND ANALYTICS

Data Management Tools and Functions

- Source templates
- Job scheduling
- Data profiling
- 24x7 Support
- Identity management

Data Products

- Foundational Expert Data Collections
- Terminology
- Unified data governance






Self-Service

- Pop Analyzer
- Healthcare.AI: Analytics Integration
- Data entry
- Visualization tools



Real-World Applications of AI in Our Solutions



				
GENERATIVE AI TECHNOLOGY	TARGETED PATIENT COMMUNICATION	AI-DRIVEN VISUALIZATION INSIGHTS	CHART ABSTRACTION AI	AI EXPERT SERVICES
Amplifying ecosystem efficiency with generative assistance for coding, exploration, search, quality	Ensuring that patients receive timely, targeted communication	Enhancing analytics and visuals to surface valuable insights in BI reports with a single click	Empowering chart abstractors with instant answers through generative AI	Helping leaders leverage AI for better decisions, predictions, and strategic results with innovative approaches

Preliminary Results⁽¹⁾ & Forward-Looking Targets⁽²⁾

2024 Preliminary Results	2025 Targets	2028 Targets
<p>Revenue Overall: \$305.7M to \$306.7M (+3%) Tech: \$194M to \$195M (+4%)</p> <p>Adj. EBITDA Overall: \$26.1M (+137%, 9% Margin) Tech BU⁽³⁾: \$25M (13% Margin)</p> <p>Net New Platform Clients 21 (+91%)</p> <p>Dollar-Based Retention 100% (Current Definition: Tech + Recurring Services) 102% (Updated Definition: Tech + TEMS)</p> <p>Total Clients 130 Platform Clients (+19%) >1,000 Platform + App Clients (+>50%)</p>	<p>Revenue Overall: ~\$335M (+10%) Tech: ~\$220M (+13%)</p> <p>Adj. EBITDA Overall: ~\$39M (+49%, 12% Margin) Tech BU⁽³⁾: ~\$38M (+52%, 17% Margin)</p> <p>Net New Platform Clients ~40 (+90%)</p> <p>Dollar-Based Retention (Tech + TEMS)⁽⁴⁾ ~103%</p> <p>Tech BU with 'Rule of 30' Profile</p>	<p>Revenue ~\$500M Tech ~2/3 of Revenue</p> <p>Adj. EBITDA ~\$100M Overall Margin ~20%; Tech BU Margin⁽³⁾ ~30%</p> <p>Company with 'Rule of 30' Profile Tech BU with 'Rule of 40' Profile</p>



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⁽¹⁾ Preliminary unaudited financial results are preliminary estimates and subject to change as we complete preparation of our consolidated financial statements for the year ended December 31, 2024. During the course of the preparation of our consolidated financial statements and related notes as of and for the year ended December 31, 2024, we or our independent registered public accountants may identify items that could cause the reported results to be materially different from the preliminary unaudited financial estimates presented herein.

⁽²⁾ Growth percentages reference four-year time periods and reflect "relative" while a single year provided the percentage growth is calculated based on the highest of the range.

⁽³⁾ High-level adjusted business and adjusted EBITDA margin analysis. Estimated business and contribution profit for Technology and Professional Services based on allocating adjusted gross margin and operating expenses by business unit. Adjusted gross margin segmented by Technology and Professional Services. Operating expenses allocated between Technology and Professional Services based on type of operating expense. Research & Development (R&D) expense allocated to Technology business unit. Sales & Marketing expenses allocated between Technology and Professional Services by percentage of total cost of revenue (including depreciation and amortization) and R&D.

⁽⁴⁾ Includes Tech (Tech engagements and the related Operations).

⁽⁵⁾ Note (5) - These targets constitute the most challenging set of targets with which we are operating, with a primary focus on technology. We expect these targets to benefit annual revenue growth on a year-over-year basis.

⁽⁶⁾ Note (6) - We have not provided guidance for Adjusted EBITDA or Adjusted EBITDA Margin to net loss or net loss margin, respectively, the most directly comparable GAAP measures, and have not provided forward-looking guidance for net loss or net loss margin, because these are items that may impact net loss and net loss margin, including stock-based compensation, that are not within our control or control by reasonably foreseeable events.

Mid-term and Long-term Target Model

	2019 (IPO year)	2020	2021	2022	2023	2024E ⁽³⁾	2025 Targets ⁽⁴⁾	2028 Long-term Targets ⁽⁴⁾
Total Revenue Growth	38%	22%	28%	14%	7%	3%	~10%	~\$500M
Tech Revenue Growth	47%	32%	34%	19%	6%	4%	~13%	~2/3 of total revenue
Adj. Gross Margin⁽¹⁾	52%	50%	53%	53%	49%			
Adj. Operating Expenses⁽²⁾	S&M as % of Revenue	28%	22%	21%	20%	15%		
	R&D as % of Revenue	27%	24%	21%	20%	19%		
	G&A as % of Revenue	15%	15%	15%	14%	11%		
Net Loss Margin⁽⁵⁾	(39%)	(61%)	(63%)	(50%)	(40%)			
Adj. EBITDA Margin⁽⁶⁾	(18%)	(11%)	(5%)	(1%)	4%	9%	~12%	~20%
Est. Tech BU Adj. EBITDA Margin⁽⁶⁾						13%	~17%	~30%



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(1) See "GAAP to Non-GAAP Reconciliation: Adjusted Gross Profit and Adjusted Gross Margin" for more information about Adjusted Gross Margin, including the breakdown of Adjusted Gross Margin and a reconciliation to gross margin, the most directly comparable measure calculated in accordance with GAAP.
 (2) Excluding S&M, stock-based compensation, lease (net) payments, dividend compensation, loss on extinguishment of debt, acquisition-related costs, net, non-recurring lease-related charges, income tax provision (benefit), interest expense and other (net), restructuring charges and litigation costs. Please see the Appendix and our recent Annual Report on Form 10-K and our Quarterly Report on Form 10-Q for more details.
 (3) Preliminary unaudited financial results are inherently uncertain and subject to change as we complete preparation of our consolidated financial statements for the year ended December 31, 2024. During the course of the preparation of our consolidated financial statements and related notes as of and for the year ended December 31, 2024, we or our independent registered public accountants may identify items that could cause the financial results to be materially different from the preliminary unaudited financial statements presented herein.
 (4) These targets represent that HealthCatalyst will continue to be opportunistic with tech in acquisitions, with a primary focus on technology. These tech in acquisitions would benefit annual revenue growth on a long-term basis.
 (5) See "GAAP to Non-GAAP Reconciliation: Adjusted EBITDA" for more information about Adjusted EBITDA, including the breakdown of Adjusted EBITDA. We have not provided forward-looking guidance for net loss, the most directly comparable GAAP measure, to Adjusted EBITDA, and therefore have not reconciled guidance for Adjusted EBITDA to net loss, because there are items that may impact net loss, including stock-based compensation, that are not within our control or cannot be reasonably forecasted.
 (6) See "GAAP to Non-GAAP Reconciliation: Adjusted EBITDA" for more information about Adjusted EBITDA margin, including the breakdown of Adjusted EBITDA margin and a reconciliation to net loss margin, the most directly comparable measure calculated in accordance with GAAP.

Appendix

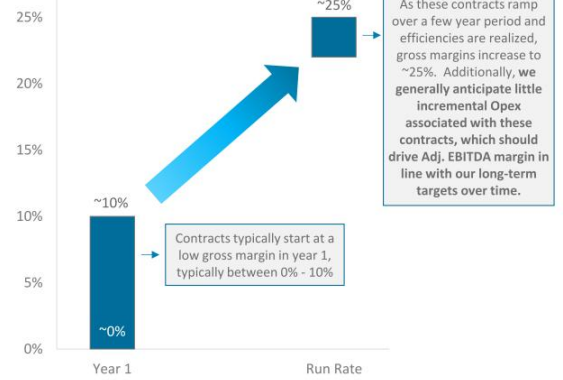
Tech-Enabled Managed Services (TEMS): Unit Economics

Our Tech-enabled Managed Services arrangements include long-term contracts (~5 years) for both Tech and Pro Services, which create loyal client relationships. These deals are typically large & require limited incremental Opex, which drives Adj. EBITDA margin in line with our long-term targets over time.

Typical Contract Structure

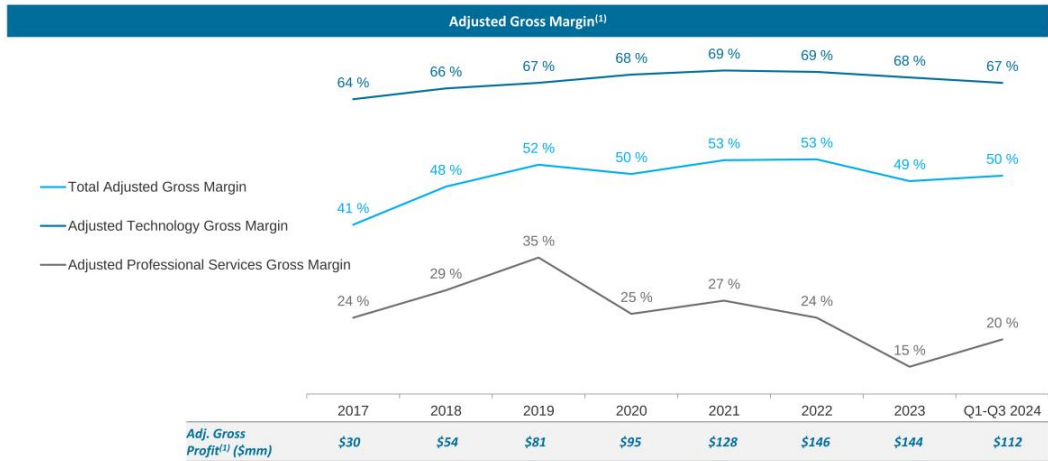
- TEMS relationships are structured as **long-term contracts** with **technology subscription renewal or expansion** (at typical technology gross margin levels)
- Health Catalyst typically **re-badges existing health system team members** within the applicable functional area
- Health Catalyst provides a **cost savings to the client's existing spend**, typically starting nine months after contract signing
- The TEMS Pro Services **gross margin starts out low in Year 1 and aims to grow to ~25%** over a few year period by leveraging our technology, finding scale efficiencies, and improving processes to reduce the labor footprint
- Year 5 margin profile roughly represents the steady state margin profile

Illustrative TEMS Pro Services Gross Margin Over Time



High Engagement, Satisfaction & Expansion

Leads to adjusted technology gross margin expansion

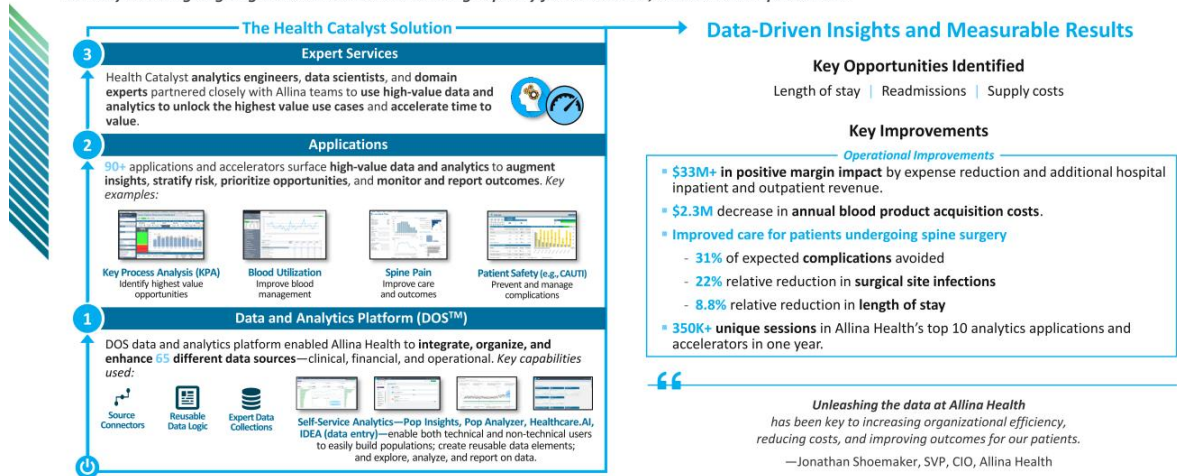


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(1) See "GAAP to Non-GAAP Reconciliation: Adjusted Gross Profit and Adjusted Gross Margin" for more information about Adjusted Gross Margin, including the limitations of Adjusted Gross Margin and a reconciliation to gross margin, the most directly comparable measure calculated in accordance with GAAP.

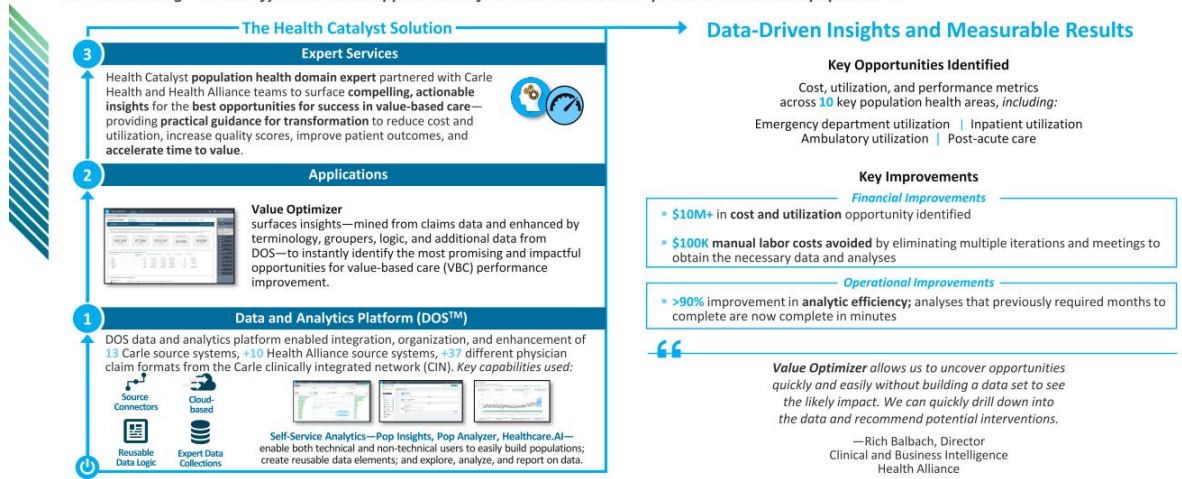
Allina Health: High-Value Data & Analytics Drive \$33M+ in Quality & Operations Improvements

The Challenge: As the breadth, complexity, and volume of healthcare data grow, Allina Health recognized the need to manage data as a strategic asset by ensuring ongoing data utilization and building capacity for continuous, data-driven improvement.



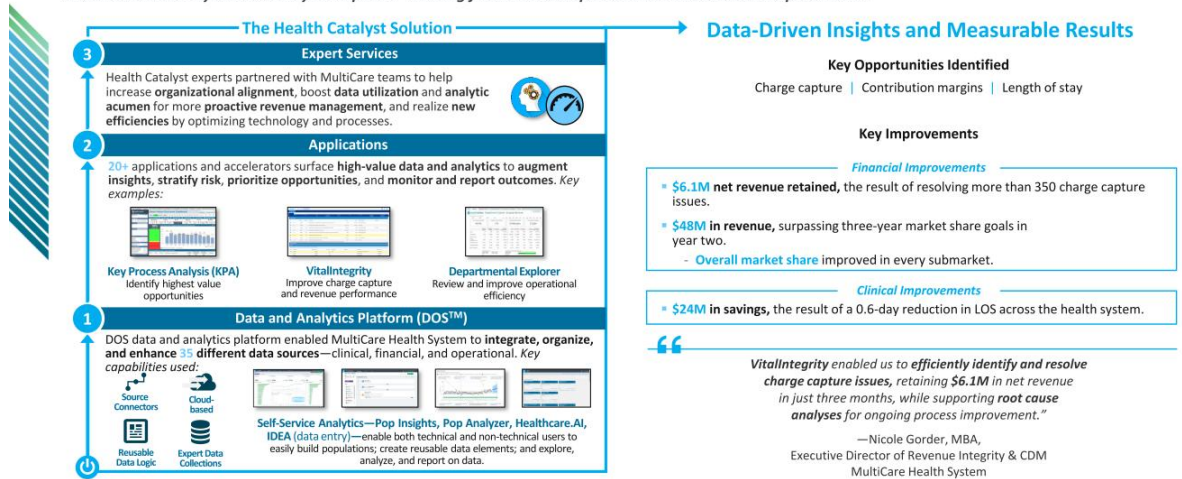
Carle Health & Health Alliance: Solution Uncovers \$10M+ in Population Health Opportunities

The Challenge: For Carle Health and Health Alliance⁽¹⁾, burdensome manual data collection and reporting processes made it difficult—and time-consuming—to identify and address opportunities for value-based care improvement across its populations.



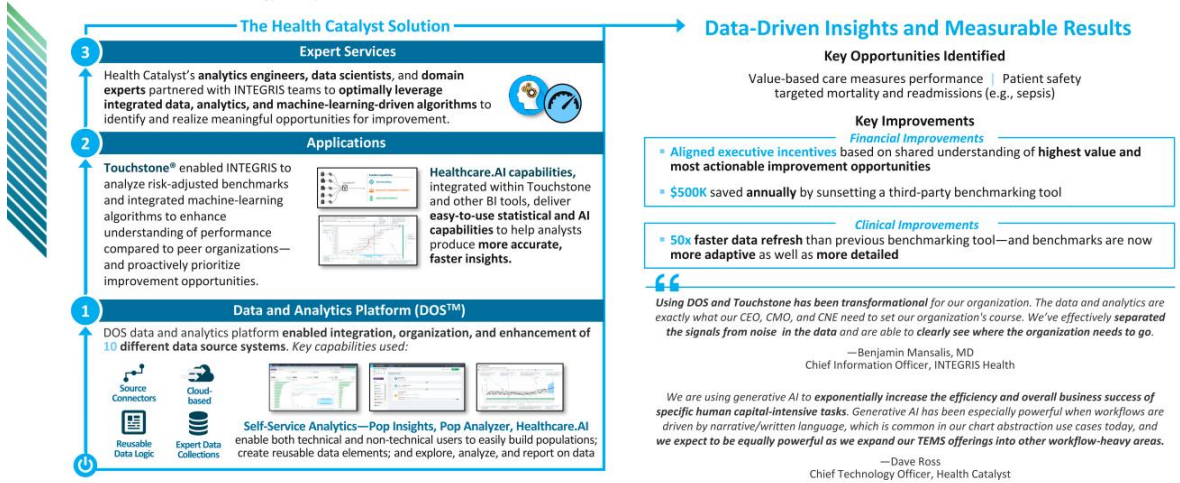
MultiCare Health System: Operational and Charge Capture Improvements Help Realize \$75M+ in Annual Revenue

The Challenge: Inconsistent improvement methods, differing competencies, and inefficient data collection and analytics were impeding MultiCare Health System's ability to improve—leaving financial and operational metrics below expectations.



INTEGRIS: Healthcare.AI Helps Drive Executive Alignment and Decision-making

The Challenge: INTEGRIS Health had high volumes of data but lacked the timely, accurate, and actionable insight needed to support key leadership decisions and drive meaningful improvements.



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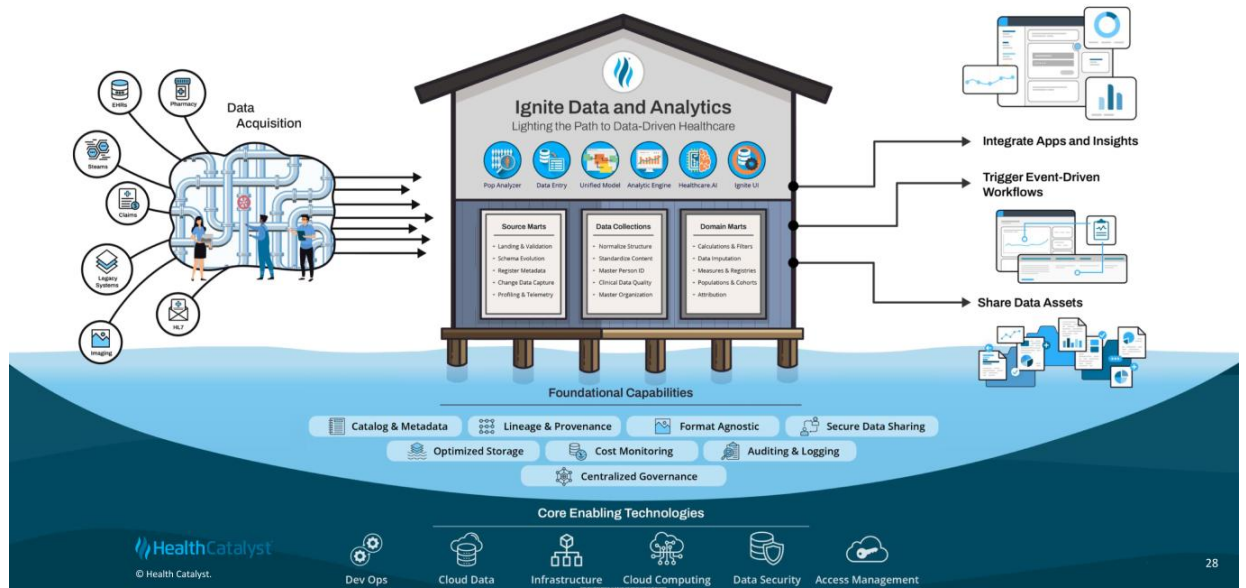
Historical M&A Transactions



M&A Strategy

- Ability to integrate and scale software applications on top of Ignite platform
- Broadens value proposition to existing and new clients
- Primary focus on applications layer
 - Hundreds of opportunities
 - Gross margin accretive
 - Faster time to market (buy vs. build)
- Additional focus areas in adjacent markets
 - International
- Wide range of targets → tuck-ins to larger transactions
- HCAT is destination of choice for many targets given cultural differentiation

Health Catalyst Ignite Accessible and Usable Data Consumption



Healthcare Data Orchestration: Simplified

Tasks We Handle So You Don't Have To



Healthcare-Specific Source Connectors	Identity Resolution for Providers and Patients	Healthcare-Specific Data Security	Longitudinal View	Terminology Standardization Across Systems
Healthcare-Specific Content Libraries	Data Quality Assurance	Healthcare Interoperability Support	Self-Service Analytics Tools	Healthcare.AI: Ignite Advisor

Health Catalyst Ignite Platform Leverages Healthcare.AI

Health Catalyst has invested in machine learning and augmented intelligence models over the past few years, primarily through its Healthcare.AI cloud-native platform



Healthcare.AI™ by Health Catalyst

- Deployment of machine learning/predictive models to optimize client workflows. Examples include:
 - Point of care (e.g., readmission prevention)
 - Point of service (e.g., financial assistance predictive models)
 - Revenue generation (e.g., marketing outreach)
 - Management (e.g., forecasting and budgeting)
 - Operations (e.g., pandemic and staffing “war rooms”)
 - Effect estimation (e.g., drug/device/program evaluations)
- Impact:** Helping healthcare leaders face an unprecedented list of increasingly critical issues across revenue, cost, and quality

Tailwinds

- Health Catalyst will continue to differentiate itself by leveraging cross-industry technologies and layering them on top of healthcare-specific content for end markets
- Anticipate AI integration will increasingly play a role in tech enablement and improved efficiency of TEMS relationships
- Importance of clean, comprehensive data sets for AI use cases serves as a long-term tailwind for our data platform
- The increasing prevalence of AI will increase the necessity for technology expert services as well as seamless integration with business intelligence tools



Generative AI

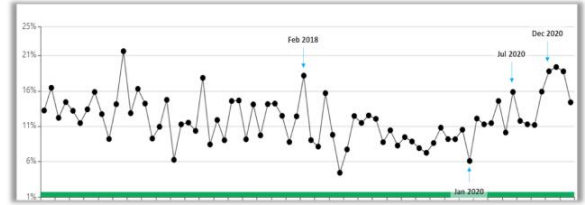
- Health Catalyst is actively leveraging Generative AI for internal efficiency use-cases including
 - Chart abstraction for registries and related submissions
 - Code generation and translation
- Generative AI can enable clients to make data-informed decisions to increase quality, speed, and cost of healthcare delivery
 - Building on Health Catalyst reputation of improvement, optimization, and ensuring aims are met
 - Helping clients convert hopes and concerns into plans and measurable improvement

Health Catalyst Ignite Platform Leverages Healthcare.AI (cont'd)

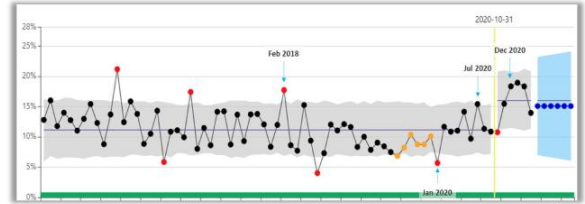
High-value analytics enables users to see what is right in front of them



- 96% of people draw meaningfully erroneous insights
- Improve >10x with Healthcare.AI
- True of analysts through board of directors
- True of people who are confident or question their abilities
- >75% of clients using Healthcare.AI for substantive decisions
- >90% of clients using Healthcare.AI for some purpose (including Data Quality)
- 5-25K calls per day

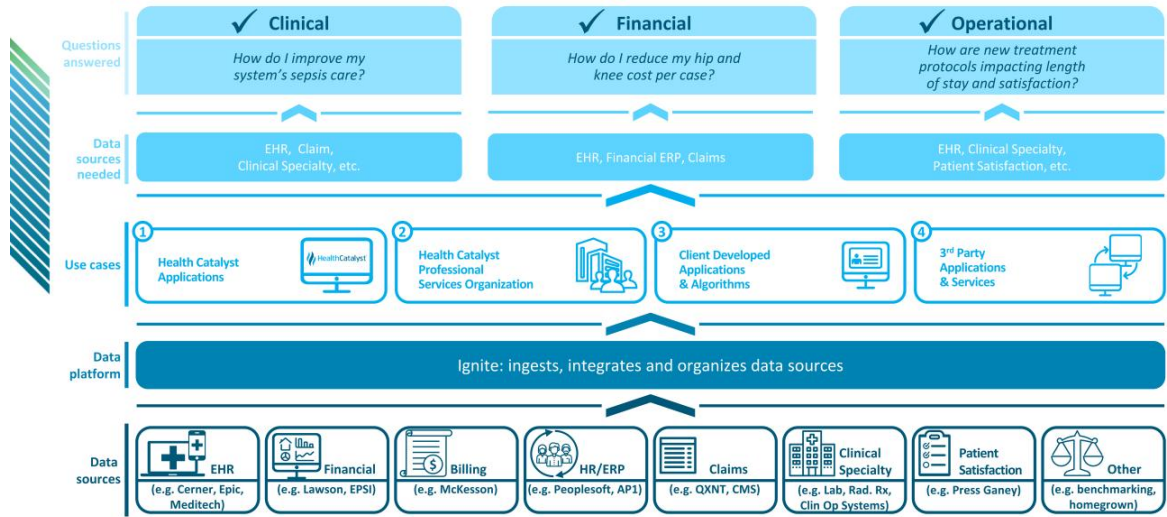


Typical Time Series

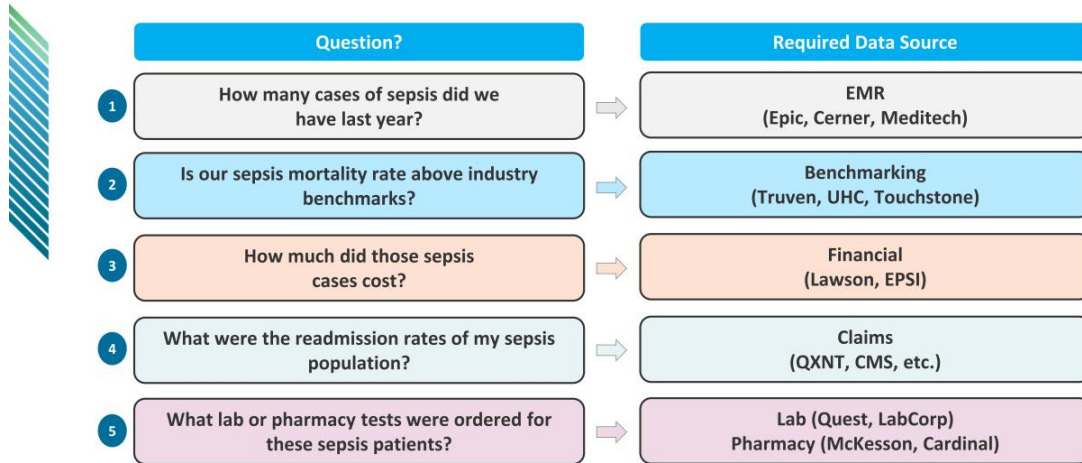


Healthcare.AI

A Single Clinical, Financial, or Operational Question Often Requires Integrated Data from Multiple Source Systems

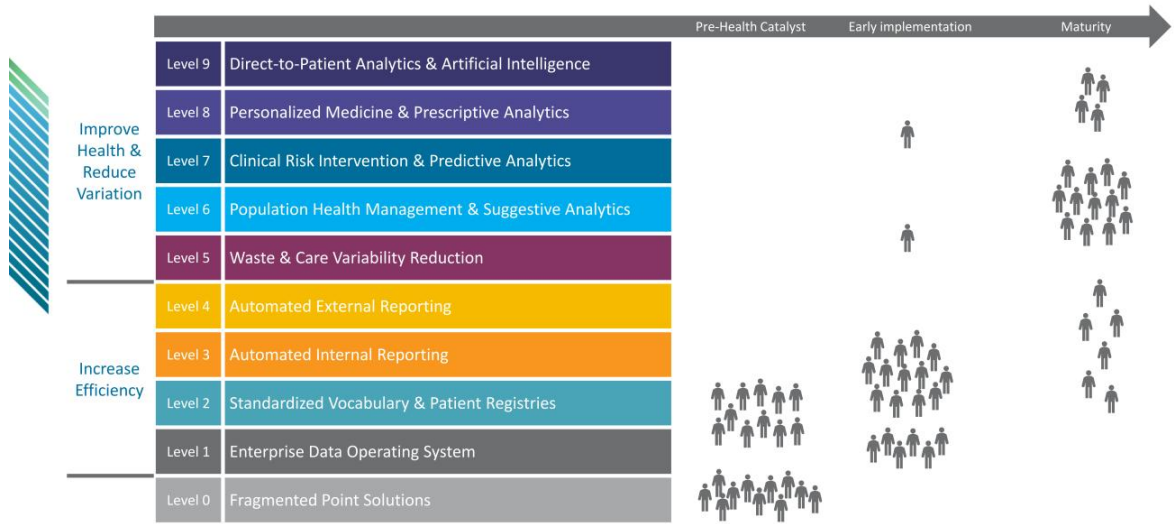


A typical Problem Facing a Healthcare Organization Most Often Requires Data From Multiple Source Systems: *Sepsis Example*



Client's Path to Greater Digital Maturity with Health Catalyst

The healthcare analytics adoption model



GAAP to Non-GAAP Reconciliation: Adjusted Gross Profit and Adjusted Gross Margin



(in thousands, except percentages)	Year Ended 31-Dec-2017		
	Technology	Professional Services	Total
Revenue	\$31,693	\$41,385	\$73,078
Cost of Revenue, Excluding Depreciation and Amortization	(\$11,608)	(\$10,032)	(\$21,640)
Gross Profit, Excluding Depreciation and Amortization	\$20,085	\$31,353	\$51,438
Add:			
Stock-Based Compensation	65	514	579
Adjusted Gross Profit	\$20,150	\$31,867	\$52,017
Gross Margin, Excluding Depreciation and Amortization	63%	77%	71%
Adjusted Gross Margin	64%	77%	71%

(in thousands, except percentages)	Year Ended 31-Dec-2018		
	Technology	Professional Services	Total
Revenue	\$57,224	\$58,350	\$115,574
Cost of Revenue, Excluding Depreciation and Amortization	(\$19,428)	(\$41,423)	(\$60,851)
Gross Profit, Excluding Depreciation and Amortization	\$37,796	\$16,927	\$54,723
Add:			
Stock-Based Compensation	78	480	558
Tender Offer Payments Deemed Compensation ⁽¹⁾	28	284	312
Acquisition-related costs, net ⁽²⁾	0	337	337
Adjusted Gross Profit	\$37,901	\$18,028	\$55,929
Gross Margin, Excluding Depreciation and Amortization	66%	29%	48%
Adjusted Gross Margin	66%	31%	49%

(in thousands, except percentages)	Year Ended 31-Dec-2019		
	Technology	Professional Services	Total
Revenue	\$83,975	\$70,966	\$154,941
Cost of Revenue, Excluding Depreciation and Amortization	(\$27,797)	(\$47,548)	(\$75,345)
Gross Profit, Excluding Depreciation and Amortization	\$56,178	\$23,418	\$79,596
Add:			
Stock-Based Compensation	200	958	1,158
Acquisition-related costs, net ⁽²⁾	0	108	108
Adjusted Gross Profit	\$56,378	\$24,494	\$80,872
Gross Margin, Excluding Depreciation and Amortization	67%	33%	51%
Adjusted Gross Margin	67%	35%	52%

(in thousands, except percentages)	Year Ended 31-Dec-2020		
	Technology	Professional Services	Total
Revenue	\$110,467	\$78,378	\$188,845
Cost of Revenue, Excluding Depreciation and Amortization	(\$35,606)	(\$62,473)	(\$98,079)
Gross Profit, Excluding Depreciation and Amortization	\$74,861	\$15,905	\$90,766
Add:			
Stock-Based Compensation	893	3,453	4,346
Adjusted Gross Profit	\$75,666	\$19,358	\$95,024
Gross Margin, Excluding Depreciation and Amortization	68%	20%	48%
Adjusted Gross Margin	68%	25%	50%

(in thousands, except percentages)	Year Ended 31-Dec-2021		
	Technology	Professional Services	Total
Revenue	\$147,718	\$94,208	\$241,926
Cost of Revenue, Excluding Depreciation and Amortization	(\$47,516)	(\$76,438)	(\$123,954)
Gross Profit, Excluding Depreciation and Amortization	\$100,202	\$17,770	\$117,972
Add:			
Stock-Based Compensation	2,063	8,047	10,110
Acquisition-related costs, net ⁽²⁾	61	127	188
Adjusted Gross Profit	\$102,326	\$18,044	\$120,370
Gross Margin, Excluding Depreciation and Amortization	68%	19%	49%
Adjusted Gross Margin	69%	20%	50%

(in thousands, except percentages)	Year Ended 31-Dec-2022		
	Technology	Professional Services	Total
Revenue	\$176,288	\$99,948	\$276,236
Cost of Revenue, Excluding Depreciation and Amortization	(\$56,142)	(\$86,407)	(\$142,549)
Gross Profit, Excluding Depreciation and Amortization	\$120,146	\$13,541	\$133,687
Add:			
Stock-Based Compensation	2,058	8,230	10,288
Acquisition-related costs, net ⁽²⁾	351	655	1,006
Restructuring Charges ⁽³⁾	229	1,139	1,368
Adjusted Gross Profit	\$122,784	\$15,565	\$138,349
Gross Margin, Excluding Depreciation and Amortization	68%	14%	48%
Adjusted Gross Margin	69%	16%	50%

(in thousands, except percentages)	Year Ended 31-Dec-2023		
	Technology	Professional Services	Total
Revenue	\$187,583	\$108,355	\$295,938
Cost of Revenue, Excluding Depreciation and Amortization	(\$62,478)	(\$103,631)	(\$166,109)
Gross Profit, Excluding Depreciation and Amortization	\$125,105	\$4,724	\$129,829
Add:			
Stock-Based Compensation	1,866	7,369	9,235
Acquisition-related costs, net ⁽²⁾	273	391	664
Restructuring Charges ⁽³⁾	496	1,832	2,328
Adjusted Gross Profit	\$127,740	\$6,316	\$134,056
Gross Margin, Excluding Depreciation and Amortization	67%	4%	45%
Adjusted Gross Margin	68%	6%	49%

(in thousands, except percentages)	9-Months Ended 30-Sep-2024		
	Technology	Professional Services	Total
Revenue	\$143,254	\$83,724	\$226,978
Cost of Revenue, Excluding Depreciation and Amortization	(\$48,991)	(\$71,899)	(\$120,890)
Gross Profit, Excluding Depreciation and Amortization	\$94,263	\$11,825	\$106,088
Add:			
Stock-Based Compensation	1,206	4,282	5,488
Acquisition-related costs, net ⁽²⁾	246	330	576
Restructuring Charges ⁽³⁾	79	181	260
Adjusted Gross Profit	\$95,794	\$16,618	\$112,412
Gross Margin, Excluding Depreciation and Amortization	66%	14%	47%
Adjusted Gross Margin	67%	20%	50%

Note: Gross profit is a GAAP financial measure that is calculated as revenue less cost of revenue, including depreciation and amortization of capitalized software development costs and acquired technology. We calculate gross margin as gross profit divided by our revenue. Adjusted Gross Profit is a non-GAAP financial measure that we define as gross profit, adjusted for (i) depreciation and amortization, (ii) stock-based compensation, (iii) acquisition-related costs, net, (iv) tender offer payments deemed compensation, and (v) restructuring costs, as applicable. We define Adjusted Gross Margin as our Adjusted Gross Profit divided by our revenue. We believe Adjusted Gross Profit and Adjusted Gross Margin are useful to investors as they eliminate the impact of certain non-cash expenses, as well as certain other non-recurring operating expenses, and allow a direct comparison of these measures between periods without the impact of non-cash expenses and certain other non-recurring operating expenses.

(1) Tender offer payments deemed compensation relate to employee compensation from repurchases of common stock at a price in excess of its estimated fair value.

(2) Acquisition-related costs, net included in the Adjusted Gross Profit reconciliation relate to post-acquisition restructuring costs and deferred retention expenses incurred as part of business combinations.

(3) Restructuring charges include severance and other team member costs from workforce reductions.

GAAP to Non-GAAP Reconciliation: Adjusted EBITDA

(in thousands)	9 Months Ended September 30,			Year Ended December 31,					
	2024	2023	2023	2022	2021	2020	2019	2018	2017
Net Loss	(\$48,829)	(\$87,835)	(\$118,147)	(\$137,403)	(\$153,210)	(\$115,017)	(\$60,096)	(\$61,984)	(\$47,035)
Add:									
Interest and other expense, net	(\$3,185)	(\$6,490)	(\$9,106)	\$1,678	\$16,458	\$11,572	\$3,419	\$2,024	\$1,469
Loss on extinguishment of debt	\$0	\$0	\$0	\$0	\$0	\$8,514	\$1,670	\$0	\$0
Income tax provision (benefit)	(\$292)	\$213	\$356	(\$4,280)	(\$6,898)	(\$1,194)	\$142	(\$135)	\$26
Depreciation and amortization	\$31,165	\$31,919	\$42,223	\$48,297	\$37,528	\$18,725	\$9,212	\$7,412	\$5,892
Stock-based compensation	\$29,316	\$42,745	\$55,756	\$72,104	\$65,145	\$37,957	\$17,844	\$4,198	\$4,241
Tender offer payments deemed compensation ⁽¹⁾	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$8,318	\$0
Acquisition-related costs, net ⁽²⁾	\$5,731	\$3,102	\$5,757	\$4,894	\$27,929	\$16,758	\$446	\$2,114	\$0
Restructuring costs ⁽³⁾	\$2,088	\$2,055	\$8,822	\$8,425	\$0	\$0	\$0	\$0	\$0
Non-recurring lease-related charges ⁽⁴⁾	\$2,200	\$2,681	\$4,081	\$3,798	\$1,800	\$1,398	\$0	\$0	\$0
Litigation costs ⁽⁵⁾	\$0	\$21,279	\$21,279	\$0	\$0	\$0	\$0	\$0	\$0
Adjusted EBITDA	\$18,194	\$9,669	\$11,221	(\$2,487)	(\$11,248)	(\$21,287)	(\$27,363)	(\$38,053)	(\$35,407)
Net Loss as % of Revenue	(22%)	(40%)	(40%)	(50%)	(63%)	(61%)	(39%)	(55%)	(64%)
Adjusted EBITDA as % of Revenue	8%	4%	4%	(1%)	(5%)	(11%)	(18%)	(34%)	(48%)

Note: Adjusted EBITDA is a non-GAAP financial measure that we define as net loss adjusted for (i) interest and other (income) expense, net, (ii) loss on extinguishment of debt, (iii) income tax provision (benefit), (iv) depreciation and amortization, (v) stock-based compensation, (vi) tender offer payments deemed compensation, (vii) acquisition-related costs, net, (viii) restructuring costs, (ix) nonrecurring lease-related charges, and (x) litigation costs. Adjusted EBITDA margin is a non-GAAP financial measure that we define as Adjusted EBITDA divided by net revenue. We view acquisition-related expenses when applicable, such as transaction costs and changes in the fair value of contingent consideration liabilities that are directly related to business combinations, as costs that are unpredictable, dependent upon factors outside of our control, and are not necessarily reflective of operational performance during a period. We believe that excluding tender offer payments deemed compensation, loss on extinguishment of debt, restructuring costs, litigation costs and non-recurring lease-related charges allows for more meaningful comparisons between operating results from period-to-period as these are separate from the core activities that arise in the ordinary course of our business and are not part of our ongoing operations. We believe Adjusted EBITDA and Adjusted EBITDA margin provide investors with useful information on period-to-period performance as evaluated by management and a comparison with our past financial performance, and is useful in evaluating our operating performance compared to that of other companies in our industry, as these metrics generally eliminate the effects of certain items that may vary from company to company for reasons unrelated to overall operating performance.

(1) Tender offer payments deemed compensation relate to employee compensation from repurchases of common stock at a price in excess of its estimated fair value.

(2) Acquisition-related costs, net impacting Adjusted EBITDA includes third party fees associated with due diligence, deferred retention expenses, and post-acquisition restructuring costs incurred as part of business combinations, and changes in fair value of contingent consideration liabilities for potential earnout payments.

(3) Restructuring costs include severance and other team member costs from workforce reductions, impairment of discontinued capitalized software projects, and other minor miscellaneous charges.

(4) Includes the lease-related impairment charges for the substantial portion of our corporate headquarters and duplicate rent expense incurred during the relocation of our corporate headquarters.

(5) Reflects costs related to litigation that are outside the ordinary course of our business. We believe it is useful to exclude such charges because we do not consider such amounts to be part of the ongoing operations of our business and because of the singular nature of the claims underlying the matter.

GAAP to Non-GAAP Reconciliation: Adjusted Operating Expenses

(in thousands)	9 Months Ended September 30,		Year Ended December 31,						
	2024	2023	2023	2022	2021	2020	2019	2018	2017
Operating expenses	\$158,394	\$195,437	\$258,730	\$273,192	\$261,222	\$186,893	\$134,461	\$112,817	\$74,979
Less:									
Depreciation and amortization	(\$31,165)	(\$31,919)	(\$42,223)	(\$48,297)	(\$37,528)	(\$18,725)	(\$9,212)	(\$7,412)	(\$5,892)
Stock-based compensation	(\$23,828)	(\$35,655)	(\$46,521)	(\$61,816)	(\$55,035)	(\$33,701)	(\$16,676)	(\$3,640)	(\$3,662)
Tender offer payments deemed compensation ⁽¹⁾	\$0	\$0	\$0	\$0	\$0	\$0	\$0	(\$8,006)	\$0
Acquisition-related costs, net ⁽²⁾	(\$5,155)	(\$2,596)	(\$5,093)	(\$3,888)	(\$27,741)	(\$16,758)	(\$338)	(\$1,777)	\$0
Restructuring costs ⁽³⁾	(\$1,828)	(\$1,609)	(\$6,494)	(\$7,057)	\$0	\$0	\$0	\$0	\$0
Non-recurring lease-related charges ⁽⁴⁾	(\$2,200)	(\$2,681)	(\$4,081)	(\$3,798)	(\$1,800)	(\$1,398)	\$0	\$0	\$0
Litigation costs ⁽⁵⁾	\$0	(\$21,279)	(\$21,279)	\$0	\$0	\$0	\$0	\$0	\$0
Adjusted Operating Expenses	\$94,218	\$99,698	\$133,039	\$148,336	\$139,118	\$116,311	\$108,235	\$91,982	\$65,425
<i>Adjusted Operating Expenses as % of Revenue</i>	42%	45%	45%	54%	58%	62%	70%	82%	90%

Note: Adjusted Operating Expenses is a non-GAAP financial measure that we define as operating expenses adjusted for (i) depreciation and amortization, (ii) stock-based compensation, (iii) tender offer payments deemed compensation, (iv) acquisition-related costs, net, (v) restructuring costs, (vi) non-recurring lease-related charges and (vii) litigation costs. We view these adjustments to allow for more meaningful comparisons between operating results from period-to-period as these are separate from the core activities that arise in the ordinary course of our business. We believe Adjusted Operating Expenses provides investors with useful information on period-to-period performance as evaluated by management and a comparison with our past financial performance and is useful in evaluating our operating performance compared to that of other companies in our industry, as this metric generally eliminates the effects of certain items that may vary from company to company for reasons unrelated to overall operating performance.

(1) Tender offer payments deemed compensation relate to employee compensation from repurchases of common stock at a price in excess of its estimated fair value.


(2) Acquisition-related costs, net impacting adjusted EBITDA includes third party fees associated with due diligence, deferred retention expenses, and post-acquisition restructuring costs incurred as part of business combinations, and changes in fair value of contingent consideration liabilities for potential earnout payments.

(3) Restructuring costs include severance and other team member costs from workforce reductions, impairment of discontinued capitalized software projects, and other minor miscellaneous charges.

(4) Includes the lease-related impairment charges for the subsidized portion of our corporate headquarters and duplicate rent expense incurred during the relocation of our corporate headquarters.

(5) Reflects costs related to litigation that are outside the ordinary course of our business. We believe it is useful to exclude such charges because we do not consider such amounts to be part of the ongoing operations of our business and because of the singular nature of the claims underlying the matter.

Preliminary Results⁽¹⁾ & Forward-Looking Targets⁽²⁾

 <p style="text-align: center;">2024 Preliminary Results</p>	<p>Q4 Financials</p> <ul style="list-style-type: none"> Revenue of \$78.75M to \$79.75M (+6%), in prior range, but with a few minor project delays; Tech Revenue of \$50.6M to \$51.6M (+9%) Adj. EBITDA⁽³⁾ of \$7.9M (+480%, 10% Margin), above midpoint of range <p>Full Year Financials</p> <ul style="list-style-type: none"> Revenue of \$305.7M to \$306.7M (+3%), in prior range; Tech Revenue of \$194.0M to \$195.0M (+4%) Adj. EBITDA⁽³⁾ of \$26.1M (+137%, 9% Margin), above midpoint of range; Tech BU Adj. EBITDA of \$25M (13% Margin) <p>Growth Metrics</p> <ul style="list-style-type: none"> Net New Platform Clients⁽⁴⁾: 21 (+91%), with avg. ARR + non-recurring revenue towards the lower end of the range of \$400K to \$1M Number of Platform Clients⁽⁴⁾: 130 (+19%) Number of Platform + App Clients: >1,000 (+>50%) Dollar-Based Retention current definition (Tech + Recurring Services): 100%, which excludes some existing client expansion Dollar-Based Retention updated definition (Tech + TEMS): 102%, which still excludes some existing client expansion
<p style="text-align: center;">2025 Forward-Looking Targets</p>	<ul style="list-style-type: none"> Revenue: ~\$335M (+10%); Tech Revenue: ~\$220M (+13%) Adj. EBITDA⁽⁵⁾: ~\$39M (+49%, 12% Margin); Tech BU Adj. EBITDA: ~\$38M (+52%, 17% Margin) Net New Platform Clients⁽⁴⁾: ~40 (+90%), with expected ARR + non-recurring revenue to be similar to 2024 results Dollar-Based Retention (Tech + TEMS)⁽⁶⁾: ~103% Tech BU with 'Rule of 30' Profile in 2025
<p style="text-align: center;">Commentary</p>	<ul style="list-style-type: none"> Strategic decision made to exit unprofitable pilot Ambulatory Operations TEMS offering by mid-2025, representing ~\$9M of annual services revenue Signing & anticipated Q1 close of Upfront Healthcare acquisition, strengthening our patient activation offering Upfront Healthcare acquisition is anticipated to contribute ~3% of 2025 revenue depending on close timing and operating plan execution

⁽¹⁾ Preliminary unaudited financial results are inherently uncertain and subject to change as we complete preparation of our consolidated financial statements for the year ended December 31, 2024. During the course of the preparation of our consolidated financial statements and related notes as of and for the year ended December 31, 2024, we or our independent registered public accountants may identify items that could cause final reported results to be materially different from the preliminary unaudited financial estimates presented herein.

⁽²⁾ Growth percentages reference total user base performance, and where relevant, which is change in number of users. Growth is calculated based on the midpoint of the range.

⁽³⁾ See "GAAP to Non-GAAP Reconciliation: Adjusted EBITDA" for more information about Adjusted EBITDA, including the limitations of Adjusted EBITDA.

⁽⁴⁾ Platform Clients generally refers to our DCC Subsequent Client (include clients who directly or indirectly access our DCC platform or Health Catalyst iScribe via a technology subscription contract. Indirect access may include platform-module components such as Healthcare AI, Pop Analytics, iCMA, and other platform components, reasonably forecasted.

⁽⁵⁾ See Note 19 provided forward-looking guidance for net loss, the most directly comparable GAAP measure, to Adjusted EBITDA, and therefore have not reconciled guidance for Adjusted EBITDA to net loss, because there are items that may impact net loss, including stock-based compensation, that are not within our control or cannot be reasonably forecasted.

⁽⁶⁾ Excludes Pilot TEMS arrangements such as Ambulatory Operations.

Preliminary Results⁽¹⁾ & Forward-Looking Targets⁽²⁾

2024 Preliminary Results	2025 Targets	2028 Targets
<p>Revenue Overall: \$305.7M to \$306.7M (+3%) Tech: \$194M to \$195M (+4%)</p> <p>Adj. EBITDA Overall: \$26.1M (+137%, 9% Margin) Tech BU⁽³⁾: \$25M (13% Margin)</p> <p>Net New Platform Clients 21 (+91%)</p> <p>Dollar-Based Retention 100% (Current Definition: Tech + Recurring Services) 102% (Updated Definition: Tech + TEMS)</p> <p>Total Clients 130 Platform Clients (+19%) >1,000 Platform + App Clients (+>50%)</p>	<p>Revenue Overall: ~\$335M (+10%) Tech: ~\$220M (+13%)</p> <p>Adj. EBITDA Overall: ~\$39M (+49%, 12% Margin) Tech BU⁽³⁾: ~\$38M (+52%, 17% Margin)</p> <p>Net New Platform Clients ~40 (+90%)</p> <p>Dollar-Based Retention (Tech + TEMS)⁽⁴⁾ ~103%</p> <p>Tech BU with 'Rule of 30' Profile</p>	<p>Revenue ~\$500M Tech ~2/3 of Revenue</p> <p>Adj. EBITDA ~\$100M Overall Margin ~20%; Tech BU Margin⁽³⁾ ~30%</p> <p>Company with 'Rule of 30' Profile Tech BU with 'Rule of 40' Profile</p>



⁽¹⁾ Preliminary unaudited financial results are preliminary estimates and subject to change as we complete preparation of our consolidated financial statements for the year ended December 31, 2024. During the course of the preparation of our consolidated financial statements and related notes as of and for the year ended December 31, 2023, we or our independent registered public accountants may identify items that could cause the reported results to be materially different from the preliminary unaudited financial estimates presented herein.

⁽²⁾ Growth percentages reference four-year time periods and reflect "blended" while a single year provided the percentage growth is calculated based on the midpoint of the range.

⁽³⁾ High-level adjusted business unit and adjusted EBITDA margin analysis. Estimated business unit contribution profit for Technology and Professional Services based on allocating adjusted gross margin and operating expenses by business unit. Adjusted gross margin segmented by Technology and Professional Services. Operating expenses allocated between Technology and Professional Services based on type of operating expense. Research & Development (R&D) expenses allocated by Technology business unit. Sales & Marketing expenses allocated between Technology and Professional Services by percentage of total cost of revenue (including depreciation and amortization) and R&D.

⁽⁴⁾ Includes the TEMS segment and its related operations.

⁽⁵⁾ Note (5) - These targets are subject to the risks, challenges and other factors set forth in our prospectus, with such in conjunction, with a primary focus on technology. We expect these risks in conjunction to benefit annual revenue growth on a pro forma basis.

⁽⁶⁾ Note (6) - We have not provided guidance for Adjusted EBITDA or Adjusted EBITDA Margin to net loss or net loss margin, respectively, the most directly comparable GAAP measures, and have not provided forward-looking guidance for net loss or net loss margin, because these are items that may impact net loss and net loss margin, including stock-based compensation, that are not within our control or control by reasonably foreseeable.

